



# COVID-19 Response Update May 14, 2020

## ReStore Plan for Reopening to Public

We are pleased to announce that ReStore is reopening to the public on Tuesday, May 19.

According to Government regulations, recommendation of public health authorities, national and local Habitat for Humanity governance, as well as considerations from operational staff at the store, we are taking the following steps to ensure everyone's safety:

### Shopping:

- Reduced hours available to the public: 11 am – 5 pm, Tuesday to Saturday
- Limit of 10 customers in store. Please shop by yourself or by household if possible
- Hand sanitizer provided at entrance and exit
- Please respect in store signage intended to control foot traffic and ensure social distancing
- Please avoid handling merchandise more than necessary

### Donating

#### Drop Offs

- To drop off a donation, please come between 11 am and 5 pm
  - Pull into yard behind the ReStore building
  - Stay in your vehicle and our staff will assist you

#### Pickups

- For donation pickups, we are pleased to continue to offer our free service but we are unable to enter residences. If you are donating an item from your home, please ensure that it is in the garage or on the porch for our curbside service.
- Donations will be quarantined for 48 hours and/or be thoroughly cleaned and disinfected prior to sale.

Our utmost concern is the health and safety of staff, volunteers and the public. We will continue to evaluate our procedures and update as necessary. Any questions or concerns, please contact me at the email provided below.

We appreciate your patience as we begin our COVID-19 re-opening plan and we look forward to seeing you soon!

Sincerely,

A handwritten signature in blue ink that reads "Cody McCarroll".

Cody McCarroll

Executive Director

Habitat for Humanity Camrose

Email: [cmccarroll@habitatcamrose.com](mailto:cmccarroll@habitatcamrose.com)