



COVID-19 Response Update March 18, 2020

Dear valued Habitat for Humanity supporter:

In response to the COVID-19 pandemic, and in addition to the measures listed in the response sent yesterday, we have taken additional safety measures to ensure your safety as well as the safety of our volunteers, staff, and homeowners. These measures are as follows:

- **Effective the end of day today, our ReStore will closed to the public and to volunteers until March 31. We will reassess this decision at the end of the month.**
- ReStore staff will continue to work from March 18-31, and we will re-evaluate at that time.
- We have reached out to our Habitat homeowners with a reminder regarding our existing Temporary Payment Reduction Policy, which provides mortgage payment relief on a case-by-case basis for up to 3 months.
- Administrative staff and build staff will continue to work during this period, with reduced office hours and limited face-to-face meetings.
- We have limited all non-essential travel of our team members.
- At our ReStore and administrative office, we will continue to use top-grade disinfectants and follow enhanced cleaning protocols that include door handles, public bathrooms and other high-touch areas.

We recognize that there is much uncertainty at this time as it is an ever-evolving situation. We will continue to be diligent in staying current of the situation by following the Government of Alberta guidelines. If you have any questions or concerns, please contact me at the email provided below.

Sincerely,

Cody McCarroll
Executive Director
Habitat for Humanity Camrose
Email: cmccarroll@habitatcamrose.com